



Guido Vicino

Senior ICT Manager

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in gvicino

TOOLS

Cloud Providers

AWS, Azure, IBM Cloud

Docker & Automation

Docker, Kubernetes, OpenShift, Ansible, Terraform

Observability

Dynatrace, Splunk, Observability, QRadar

Operating Systems

Linux, Windows, OS X, BSD Like

Languages

Python, Java, C, Bash, HTML/CSS, Javascript, SQL

CERTIFICATIONS

Red Hat Sales Specialist - Hybrid Cloud Infrastructure

Red Hat (2020)

ITIL Foundation for Service Management

Exin (2011)

COURSES

IBM Cloud Core Foundation

IBM (2021)

Reply Management Course

Reply (2017)

Course in Employee Management

Ing. Giuseppe Balsamo (2014)

goFluent English Course

goFluent (2012)

Senior ICT Manager with experience in technology leadership and strategic management. Leads digital transformation and cloud projects for the success of Italian and international companies. Current CTO at Step S.p.a.'s Digital Hub, responsible for technology strategies, innovation, and technical evaluations.

WORK EXPERIENCE

Step S.p.a.

(October 18, 2021 - Present)

Chief Technology Officer (CTO)

- Chief Technology Officer (CTO) of Step's Digital Hub, responsible for technology strategy and digital innovation
- Identifies technological solutions and synergies, supports transformation projects, and oversees auditing, training, security, governance, and due diligence activities
- Collaborates with other business functions, including marketing, business development, and pre-sales.

www.step.it

Reply S.p.a.

(July 01, 2007 - September 30, 2021)

Senior Manager

- Senior Manager at Reply (Blue Reply) since 2016, specializing in Infrastructure, Cloud, DevOps, Observability, and Automation.
- Responsible for business development, management of technical teams, clients, and projects, with expertise in budgeting and cost control. Extensive experience in project management, service management, process definition, etc.
- Clients served: Intesa San Paolo, Unicredit, Illimity, Barclays, Generali, Unipol, Reale Mutua, Ferragamo, FCA, CNH, Luxottica, Prada, Enel, Edison, Eni, Hera, etc.

www.reply.com

EDUCATION

Università del Piemonte Orientale (UPO)

(January 09, 2001 - June

Master's Degree in Advanced Systems Informatics and Network Services, Computer Science

30, 2007)

110/110 cum laude

www.uniupo.it

LANGUAGES

Italian

English

German

Native

B2

A1

SKILLS

Technical Leadership

Innovation, Strategic vision, Change management

Architecture Design

Cloud, Infrastructure, System Integration

People Management

Communication, Motivation, Development

Customer Management

Satisfaction, Relationship, Loyalty, Negotiation, Prospecting

Project Management

Planning, Coordination, Monitoring, Agile

IT Ops & Cyber Security

ITIL Framework, Business Continuity & Disaster Recovery, DevSecOps, Governance & Compliance

INTERESTS

Culture

Books, Music, Movies

Hobbies

Electronic, DIY, Chess

Technology

Generative AI, Blockchain

Wellness

Traveling, Excursions, Meditation