



## Guido Vicino

**Date of birth:** 27/09/1982 | **Gender:** Male | (+39) 3297722959 |

[guido.vicino@gmail.com](mailto:guido.vicino@gmail.com) | 10145, Torino, Italy

### WORK EXPERIENCE

10/2021 – CURRENT – Milan, Italy

**CTO DIGITAL HUB – STEP S.P.A.**

I'm the Chief Technology Officer (CTO) inside the Step Digital Hub. The Digital Hub is responsible to manage different sub-companies owned by the mother company.

My responsibility is to define the technological strategy of the hub (and of the companies controlled by it) according to the corporate vision and guidelines by encouraging and supporting the digital innovation at the same.

This role includes identifying the most appropriate technological solutions and possible synergies, support design activities and the transformation roadmaps (i.e. Cloud, Security, Agile, Devops, etc.).

Other core responsibilities are: auditing activities, training, methodological frameworks, security and governance. I accelerate the relations with other business functions and collaborating in marketing activities, business development, Due Diligence, Management, Pre-Sales, etc.

07/2007 – 09/2021

**SENIOR MANAGER – REPLY S.P.A.**

I have been working in Reply since July 2007 and I'm actually leading the Blue Reply "Cloud & Infrastructure" business-unit.

My current responsibilities are:

- Business Development
- People Management
- Customer Management
- Project Management
- Technical Leadership

I have a strong experience in the management and delivery of projects related to ICT infrastructure and security.

My competences:

- Cloud Solutions
- Infrastructure Design, Management and related Services
- IT Governance & Service Management
- Performance Management
- Log Management and SIEM
- Data Loss Prevention

My technological skills:

- IBM Cloud (ex Bluemix/SoftLayer)
- IBM WebSphere Products Family
- Dynatrace
- Splunk
- Amazon Web Services
- Azure

I work usually for IT departments of the following sectors: banking, financial, insurance, manufacturing, automotive and energy.

**Address** Via Cardinale Massaia, 83, 10147, Torino, Italy

07/2014 – 06/2015

#### **IT INFRASTRUCTURE ARCHITECT - UNICREDIT – REPLY S.P.A.**

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IT Infrastructure Architect for Cross Architecture Project Coordination of Internet Banking for Unicredit CEE2020.

**Address** Via Cardinale Massaia, 83, 10147, Torino, Italy

06/2014 – 12/2014

#### **CLOUD ARCHITECT - LUXOTTICA GROUP – REPLY S.P.A.**

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Design and planning of a Web Accelerator solution for improving the access time to the B2B Internet portal from several countries. This solution is built using open source technology deployed on virtual servers hosted in the cloud providers IBM SoftLayer.

**Address** Via Cardinale Massaia, 83, 10147, Torino, Italy

10/2013 – 04/2014

#### **SECURITY SPECIALIST - MULTINATIONAL MANUFACTURING COMPANY – REPLY S.P.A.**

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This role regards technical project management activity for the implementation of Data Loss Prevention infrastructure for a large multinational company operating in the world of manufacturing.

The analysis and the technological solution covered:

- 3000 Product Development & Engineering Employees
- 7 Countries
- 3 Departments

The responsibilities were:

- Technical Team Leading
- Security functional analysis with the Business
- Security functional analysis with the various ICT stakeholders
- Support Service planning and delivery
- Problem Solving

The technological solution used in the project was Verdasys Digital Guardian.

**Business or Sector** Manufacturing | **Address** Via Cardinal Massaia, 83, 10147, Torino, Italy

01/2013 – 01/2014

#### **SERVICE MANAGER - MIROGLIO GROUP – REPLY S.P.A.**

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ICT Service Management for the Miroglio Group customer. I had the responsibility to maintain the ICT service related to the Middleware and Identity Access Management (implemented with IBM products).

My role responsibilities:

- Business continuity and service availability
- Producing statistics and presentations according to Service Level Agreements
- Leading the infrastructure and security support team
- Project planning
- Relationship management
- Escalation support

**Address** Via Cardinale Massaia, 83, 10143, Torino, Italy

01/2013 – 08/2013

#### **PROJECT MANAGER - ITALDESIGN GIUGIARO – REPLY S.P.A.**

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The primary responsibility of this position was to plan and manage the delivery of the software of Access Management. The project was delivered meeting the client's business objectives by: project planning, estimating, executing, tracking, and implementing of the deliverables.

**Primary Duties & Responsibilities**

- Manage the delivery of the Access Management project, providing proactive control of schedule, hours used, and completion criteria.
- Prepare and present accurate Statements of Work (SOW) estimates for installation and configuration of the Tivoli products.
- Provide leadership and direction to the project team.

**Key achievements:**

- Delivering an Access Management infrastructure fully integrated with the Volkswagen group policies.

**Address** Via Cardinale Massaia, 83, 10143, Torino, Italy

10/2012 – 01/2013

**IBM WEBSHERE SPECIALIST - LUXOTTICA GROUP – REPLY S.P.A.**

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Design, installation and configuration of a WebSphere Commerce infrastructure for supporting the new B2B Portal of the customer.

**The responsibilities were:**

- Solution design & implementation
- Technical Team Leading - Performance and Stress Testing

**Address** Via Cardinal Massaia, 83, 10147, Torino, Italy

05/2011 – 2012

**SYSTEM ENGINEER - REALE MUTUA ASSICURAZIONI – REPLY S.P.A.**

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Systems Engineer for Red Hat JBoss and IBM Websphere portals.

**Main activities:**

- Configuration and management of JBoss AS environments
- Web Application Migrations (from WebSphere AS 6.1 to JBoss AS 5).
- Performance Tuning Assessment.
- Troubleshooting critical services issues related to J2EE infrastructure of Reale Mutua Assicurazioni.

**Address** Via Cardinale Massaia, 83, 10147, Torino, Italy

04/2009 – 03/2011

**SYSTEM ADMINISTRATOR - BARCLAYS BANK PLC ITALY – REPLY S.P.A.**

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Responsible for all Linux and AIX infrastructure that hosts the Mortgage and Personal Finance portals of the bank.

**Main activities:**

- Configuration and management of 30 Linux servers (Red Hat Enterprise Linux 4 and 5)
- Configuration and management of AIX servers (IBM AIX 5.3)
- Configuration and management of over 50 IBM WebSphere Application Server 6.1 environments
- Basic administration of Oracle Database 10g (R2) environments
- Capacity Planning
- Securing and hardening the production systems
- Project Management

**Address** Via Cardinale Massaia, 83, 10147, Torino, Italy

11/2007 – 03/2009

**WEBSHERE IT SPECIALIST - IBM – REPLY S.P.A.**

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Planning and implementation of system integration solutions using IBM WebSphere Products.  
Troubleshooting critical services issues related to SOA infrastructure of Generali Group. These Enterprise

Application Integration (EAI) systems supports various processes and flows (J2EE, CICS, SAP, MQ, Oracle). The job was performed inside an IBM team formed by several international specialists.

Main activities:

- Configuration and management of Websphere Process Server 6.0.2
- Configuration and management of Websphere Application Server 5.1, 6.0.2, 6.1
- Configuration and management of WebSphere Interchange Server 4.3.0, 4.3.1

**Address** Via Cardinale Massaia, 83, 10147, Torino, Italy

07/2007 – 11/2007

**SOFTWARE DEVELOPER - EDISON S.P.A. – REPLY S.P.A.**

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Development of a J2EE Portal created to display, manage and collects volatility indices (VIX). The solution was implemented using the following J2EE and EAI technologies:

- IBM Websphere Interchange Server, for the financial data integration
- IBM Websphere Integration Adapters
- JSP2.0 e JSTL1.1 used for the front-end realisation

**Address** Via Cardinale Massaia, 83, 10147, Torino, Italy

04/2007 – 07/2007

**ECDL TEACHER - PUBLIC HIGH SCHOOL – ISTITUZIONE SUPERIORE C. BALBO**

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Teaching of European Computer Driving License (ECDL) - Syllabus 4.0 in a public high school institute.

**Address** Via Galeotto del Carretto 3, 15033, Casale Monferrato, Italy

2001 – 2004

**SYSTEM ADMINISTRATOR - PART-TIME JOBS – SMALL BUSINESS**

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Installation and configuration of small office network topologies

Creation and configuration of Apache/SQL/PHP/Email/Ftp/Samba environments based on Debian Linux.

Creation of firewall solutions using Linux and IPTables.

**Address** Province of Alessandria, Italy

06/2004 – 10/2004

**JAVA WEB DEVELOPER - INTERNSHIP – ICON BPS**

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Development of a web portal using JSR 168 Java Portlet technologies.

In detail:

- Struts 1.3
- Java Portlet
- Sun One Portal, Websphere Portal Server 5.0

**Address** Via Ortigara, 14, 20059, Vimercate, Italy

## ● EDUCATION AND TRAINING

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2004 – 2007 – Vercelli, Italy

**COMPUTER SCIENCE 2ND LEVEL DEGREE FOCUSED ON “ADVANCED SYSTEMS AND NETWORK ENVIRONMENT” (110 CUM LA – Università degli Studi del Piemonte Orientale Amedeo Avogadro**

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**Address** Via Duomo 6, Vercelli, Italy | **National classification** ISCED 5A

2001 – 2004 – Vercelli, Italy

**COMPUTER SCIENCE 1ST LEVEL DEGREE (110 CUM LAUDE)** – Università degli Studi del Piemonte Orientale Amedeo Avogadro

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**Address** Via Duomo 6, Vercelli, Italy | **National classification** ICSED 4A

1996 – 2001 – Casale Monferrato, Italy

**SCIENTIFIC HIGH SCHOOL DEGREE (82/100)** – Istituzione Superiore C. Balbo

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**Address** Via Galeotto del Carretto 3, Casale Monferrato, Italy | **National classification** ICSED 3A

## ● LANGUAGE SKILLS

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Mother tongue(s): **ITALIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
<b>ENGLISH</b>	B2	C1	B2	B2	B2
<b>GERMAN</b>	A1	A2	A1	A1	A1

*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*

## ● DRIVING LICENCE

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**Driving Licence:** B

## ● ORGANISATIONAL SKILLS

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### Organisational skills

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- Business Development
- People Management
- Customer Management
- Project Management
- Technical Leadership

## ● COMMUNICATION AND INTERPERSONAL SKILLS

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### Communication and interpersonal skills

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- Good communication skills gained through job experiences with international professionals
- Organization of marketing activities like campaigns, events, telemarketing

## ● **JOB-RELATED SKILLS**

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### **Job-related skills**

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My IT professional skills are:

- IT Infrastructure Design and Implementation (On-premise or Cloud)
- IT Project Management and Service Management
- Business continuity, high availability, disaster recovery, backup management, capacity planning, CMDB, service catalog
- Monitoring and Application Performance Monitoring
- IT Security and governance
- Internal and external IT Audit management

My administrative skills related to IT are:

- Annual budget definition
- Management control and performance analysis (costs and revenues)
- Offering and order emission
- Supplier management

## ● **CERTIFICATIONS AND COURSES**

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### **Certifications and courses**

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Professional certifications:

- ITIL Foundation for Service Manager
- IBM Q1Labs QRadar System Engineer (IBM - 2012)
- IBM WebSphere Application Server, Network Deployment V6.1, Core Administration (IBM - 2009)
- Advanced Security - Penetration Test e Ethical Hacking (Secure Group - 2006)

Followed professional courses:

- Reply Management Course
- Reply PM Accademy Foundation
- IBM SoftLayer Solution Design
- CISCO Network Accademy (CISCO - 2005)
- Sun Solaris 9 System Administration (Sun Microsystems - 2004)
- Sun Java Programmer (Sun Microsystems - 2004)

Followed language courses:

- goFLUENT Telephone Course (goFluent - 2012)